

PATIENT'S BILL OF RIGHTS AND RESPONSIBILITIES

The staff of this health care facility recognizes you have rights while a patient receiving medical care. In return, there are responsibilities for certain behavior on your part as the patient. These rights and responsibilities include:

A patient has the right to

- be treated with courtesy and respect, with appreciation of his individual dignity, and with protection of the patients need for privacy in a safe setting.
- be free of all forms of abuse and harassment.
- a prompt and reasonable response to questions and requests.
- know who is providing medical services and who is responsible for the patients care.
- know what patient support services are available, including whether an interpreter is available if the patient does not speak English.
- know what rules and regulations apply to the patients conduct.
- be given by the patient's health care provider information concerning diagnosis, a planned course of treatment, alternatives, risks, and prognosis.
- refuse treatment, except as otherwise provided by law.
- be given, upon request, full information and necessary counseling on the availability of known financial resources of the patients care.
- know, upon request and in advance of treatment, whether the health care provider or health care facility accepts the Medicare assignment rate.
- receive, upon request, prior to treatment, a reasonable estimate of charges for medical care.
- receive a copy of a reasonable clear and understandable, itemized bill and, upon request, to have charges explained.
- impartial access to medical treatment or accommodations, regardless of race, sex, national origin, religion, physical disability, or source of payment without reprisal.
- treatment for any emergency medical condition that will deteriorate from failure to provide treatment.
- know if medical treatment is for purposes of experimental research and to give consent or refusal to participate in such experimental research.
- express concerns regarding any violation of patient rights.
- voice grievances regarding treatment or care that is (or fails to be) provided.
- have the right to change primary or specialty physicians, if other qualified physicians are available.

A patient is responsible for

- providing to their health care provider, to the best of their knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, medications, and other matters relating to the patient's health.
- reporting to the health care provider whether the patient comprehends the contemplated course of action and what is expected of the patient.
- following the treatment plan recommended by the patient's health care provider.
- keeping appointments.
- their actions if they refuse treatment or does not follow the health care provider's instructions.
- assuring that the financial obligations of the patient's health care are fulfilled as promptly as possible.
- following healthcare facility rules and regulations affecting patient care and conduct.
- being respectful of all the health care professionals and staff, as well as other patients.

Complaints:

If you have a questions or concern about your rights or responsibilities, please let us know. We want to assure that we provide you with excellent service, including answering your questions and responding to your concerns.

Nevada Surgical Suites Administrator (702) 430-7591

Please acknowledge receipt of these rights and responsibilities below:

Signature of Patient/Legal Representative: _____ Date: _____

You may also choose to contact the licensing agency of the state.

DPBH at 775-684-1030, 727 Fairview Dr., Ste E, Carson City, NV 89701

If you are covered by Medicare, you may choose to contact the Medicare Ombudsman at:

1-800-Medicare (1-800-633-4227) or online at www.Medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html