

DISCLOSURE STATEMENT

- WHAT WE ARE:** A medical facility performing pain management procedures, licensed in the state of Nevada.
- WHO WE ARE:** A privately owned medical facility, owned by Nevada Surgical Suites developed to provide a safe and comfortable medical facility that would provide efficient and effective services to patients.
- WHY WE WERE OPENED:** Outpatient care has been proven to increase patient comfort through personalized care while delivering quality services. Nevada Surgical Suites and its staff aim to provide personal attention and quality services to their patients in and around Las Vegas.
- YOUR RIGHT AS A PATIENT:** You have the right to choose the provider and the facility for your health care services. You will not be treated differently by your physician if you obtain health care services at another facility.
- YOUR CHOICE:** Please discuss with your surgeon your questions and concerns, if you may want to have your procedure at an alternative health care facility.
- CREDENTIALS:** All of the physicians and anesthesiologist have been credentialed according to the Medicare and AAAHC standards. Information is available upon request.
- PATIENT GRIEVANCES:** If you have complaints or concerns in regard to your care here, you are encouraged to speak to our administrator at (702) 430-7591 or fill out a grievance form, which is available upon request at the front desk. Contact numbers are available below.
- MALPRACTICE INSURANCE:** Nevada Surgical Suites and your Physician have malpractice insurance to meet the State of Nevada requirements or more.
- ADVANCED DIRECTIVES:** If you have an advanced directive or living will, the center will still transfer you to the closest hospital which will make decisions about following any advanced directives or living will. You have the right to have your living will present in your medical record at the Center and to be informed of the Center's policy prior to the date of admission. State information and forms can be found at the following website: <http://dhcfp.state.nv.us/advanceddirectives.htm>
- Consumer complaints:
- Write:** NSS Administrator
2809 W. Charleston Blvd., Suite 100
Las Vegas, NV 89102
- Visit:** <http://nevadasurgicalsuites.com/contact/>
- Call:** Complaint hotline at (702) 430-7591
- For the Nevada Department of Health and Human Services:
- Write:** Nevada BHCQC
4220 Maryland Parkway Suite 810, Bldg. D
Las Vegas, NV 89119
- Visit:** http://health.nv.gov/HCQC_Healthfacilities.htm#Complaint
- Call:** Complaint hotline at (702) 486-6515
- For Medicare:** Office of the Medicare Ombudsman at www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html